

MAINTENANCE SAVINGS PLAN

Oil Hot Air Furnace & A/C

EXPRESS

PLUS

GOLD

| | | EXPRESS | PLUS | GOLD |
|--------------------------|--|----------------|--------------|--------------|
| PLAN BENEFITS | NUMBER OF VISITS PER YEAR | 1 | 2 | 2 |
| | FREE SERVICE CALLS | 0 | 1 | 2 |
| | DISCOUNT ON LABOR, REPAIRS & PARTS | 10% | 10% | 15% |
| | EXTENDED WARRANTIES ON REPAIRS | ✓ | ✓ | ✓ |
| | PRIORITY SERVICE | ✓ | ✓ | ✓ |
| | PRIORITY INSTALLATIONS | ✓ | ✓ | ✓ |
| SAFETY | COMBUSTION SAFETY | ✓ | ✓ | ✓ |
| | ELECTRICAL SAFETY | ✓ | ✓ | ✓ |
| | FUEL SAFETY | ✓ | ✓ | ✓ |
| | CORROSION INSPECTION | ✓ | ✓ | ✓ |
| | NEAR FAILURE CHECKS | ✓ | ✓ | ✓ |
| PERFORMANCE | OPERATIONAL EVALUATION | ✓ | ✓ | ✓ |
| | EFFICIENCY EVALUATION | | ✓ | ✓ |
| | REFRIGERANT TESTING & ADJUSTMENT | | ✓ | ✓ |
| | MAX HEAT/ MAX COOL TESTING | | ✓ | ✓ |
| | AIR FLOW | | | ✓ |
| | AIR BALANCE | | | ✓ |
| CLEANING | STANDARD SYSTEM CLEAN & CHECK | | ✓ | ✓ |
| | EXTENSIVE SYSTEM CLEAN & CHECK | | | ✓ |
| | REPLACE STANDARD FILTER (A/C) | | ✓ | ✓ |
| | TEST & FLUSH DRAINS (A/C) | | ✓ | ✓ |
| | REPLACE OIL FILTER, NOZZLE, & STRAINER | | ✓ | ✓ |
| | CLEAN CAD CELL & BURNERS | | ✓ | ✓ |
| | CLEAN BLOWER & MOTOR | | | ✓ |
| | CLEAN FLUE | | | ✓ |
| | EXTENSIVE HEAT EXCHANGER CLEANING | | | ✓ |
| ANNUAL INVESTMENT | | \$99 | \$275 | \$450 |